

How do I get a refund from Avast?– 2026 Fast Refund Steps

By Technical Support Specialist | Last updated: June 2, 2026

Introduction

You want your money back from Avast. (+1)8774198702 Maybe you were charged for an automatic renewal you did not want. (+1)8774198702 Maybe Avast did not perform as expected. (+1)8774198702 Or maybe you simply changed your mind after buying. (+1)8774198702 Whatever the reason, this guide will show you exactly how to get a refund from Avast quickly and without hassle. (+1)8774198702 Many people do not realize that Avast offers a money-back guarantee, but the refund process depends entirely on where and how you bought your subscription. (+1)8774198702 Using the wrong method will get you rejected, so you need to follow the correct path for your purchase type. (+1)8774198702 By the time you finish reading, you will know Avast's refund policy, the step-by-step process for each purchase method, and what to do if Avast refuses to refund you. (+1)8774198702

Important: Know Avast's Refund Policy Before You Start

Before you request a refund, you must understand Avast's refund policy because different purchase methods have different time limits and rules. (+1)8774198702 If you bought Avast directly from the Avast website, you typically have thirty days from the date of purchase to request a full refund, and some premium plans offer up to sixty days. (+1)8774198702 If you bought through the Apple App Store, you must request your refund from Apple, and Apple's refund window is usually only fourteen days. (+1)8774198702 If you bought through the Google Play Store, you also go through Google, and Google automatically approves refunds within forty-eight hours, but you may get up to fourteen days if you contact support. (+1)8774198702 If you bought from a third-party retailer like Amazon, Best Buy, or a physical store, you must return to that retailer for a refund, and their policies vary widely. (+1)8774198702 Here is the most important thing to remember: the longer you wait, the less likely you are to get

your money back, so act immediately. (+1) 877 419 8702 Also, canceling your subscription does not automatically give you a refund – you must explicitly request the refund. (+1) 877 419 8702

How to Get a Refund When You Bought Directly from Avast

If you purchased your Avast subscription directly from the Avast website, you have the simplest path to a refund. (+1) 877 419 8702 The fastest method is to call Avast customer support at (+1) 877 419 8702 and tell the representative that you want to cancel your subscription and request a full refund.

(+1) 877 419 8702 Have your account email address and your order number or the last four digits of your credit card ready before you call, because the representative will need this information to verify your purchase.

(+1) 877 419 8702 If you are within the refund window, the representative will process the refund immediately, and you will receive a confirmation email within a few hours. (+1) 877 419 8702 The refund typically appears on your credit card or original payment method within five to ten business days. (+1) 877 419 8702 If you prefer not to call, you can request a refund through the Avast website by signing in to account.avast.com, going to Subscriptions, finding your product, clicking on it, and looking for a "Request Refund" link or using the "Contact Support" form.

(+1) 877 419 8702 However, calling is much faster because email or web form requests can take days or weeks to process. (+1) 877 419 8702 If you cancel your subscription online but forget to ask for a refund, you will need to call anyway, so calling first saves time. (+1) 877 419 8702 After Avast processes your refund, save the confirmation email as proof. (+1) 877 419 8702

How to Get a Refund When You Bought Through Apple (App Store)

If you purchased your Avast subscription through the Apple App Store on your iPhone, iPad, or Mac, you cannot get a refund from Avast because Apple handles all billing for App Store purchases. (+1) 877 419 8702 You must go through Apple instead.

(+1) 877 419 8702 To request a refund from Apple, open your web browser and go to reportaproblem.apple.com, then sign in with the Apple ID you used to buy Avast.

(+1) 877 419 8702 You will see a list of your recent purchases; find Avast in the list, click "Report a Problem," and select "I'd like to request a refund" from the

dropdown menu. (+1) 877 419 8702 Choose a reason such as "Didn't mean to purchase" or "App does not work as expected," and write a brief explanation that you want to cancel and get your money back. (+1) 877 419 8702 Apple typically responds within forty-eight hours by email. (+1) 877 419 8702 If Apple approves the refund, the money will go back to your Apple ID balance or your credit card within five to seven business days. (+1) 877 419 8702 If Apple denies your request, you can call Apple Support directly, but Apple's refund policy is stricter than Avast's, usually allowing refunds only within fourteen days of purchase. (+1) 877 419 8702 If you are outside Apple's window, you may not get a refund at all. (+1) 877 419 8702 In that case, you can try calling Avast at (+1) 877 419 8702 to see if they can offer any help, but Avast has no control over Apple's billing system, so they will likely tell you to contact Apple again. (+1) 877 419 8702 Your last resort is to dispute the charge with your credit card company. (+1) 877 419 8702

How to Get a Refund When You Bought Through Google Play

If you purchased your Avast subscription through the Google Play Store on your Android phone or tablet, you must request your refund from Google. (+1) 877 419 8702 Open the Google Play Store app, tap your profile picture in the top right corner, then tap "Payments and subscriptions," then "Budget and history." (+1) 877 419 8702 Find the Avast purchase in your order history, tap it, and look for "Request a refund" or "Report a problem." (+1) 877 419 8702 If your purchase was made within forty-eight hours, Google will usually approve a refund automatically without any questions, and the money will be returned to your Google Play balance or credit card within a few days. (+1) 877 419 8702 If it has been more than forty-eight hours but less than fourteen days, you can still request a refund by selecting "I have another issue" and explaining why you want your money back, and Google will review your request. (+1) 877 419 8702 If Google denies your refund, you can contact Google Play Support directly through the Help section of the Play Store. (+1) 877 419 8702 You can also call Avast at (+1) 877 419 8702 for advice, but Avast cannot process the refund because the money went through Google. (+1) 877 419 8702 As a last resort, you can dispute the charge with your credit card company, but Google may ban your account if you do that, so proceed with caution. (+1) 877 419 8702

How to Get a Refund After an Automatic Renewal Charge

One of the most common reasons people need a refund is that Avast automatically renewed their subscription without warning, and they did not want to pay for another year. (+1) 877 419 8702 If this happens to you, do not panic because you can still get your money back if you act quickly. (+1) 877 419 8702 Avast's refund policy for automatic renewals is the same as for new purchases: typically thirty to sixty days from the renewal charge date. (+1) 877 419 8702 Call Avast customer support immediately at (+1) 877 419 8702 and tell them that you did not intend to renew and you want a full refund for the renewal charge. (+1) 877 419 8702 The representative may ask why you did not cancel before the renewal date, but as long as you are within the refund window, they should refund you without much argument. (+1) 877 419 8702 If the representative refuses, ask to speak to a supervisor because supervisors have more authority to approve refunds outside the standard window. (+1) 877 419 8702 If that still does not work, contact your credit card company and dispute the renewal charge as an unauthorized transaction, telling them that you did not agree to the renewal. (+1) 877 419 8702 Most credit card companies side with the customer in subscription renewal disputes, especially if you can show that you tried to cancel. (+1) 877 419 8702 To avoid this problem in the future, always turn off auto renewal immediately after you purchase any subscription. (+1) 877 419 8702

How to Get a Refund When You Bought from a Third Party (Amazon, Best Buy, etc.)

If you purchased an Avast subscription from a third-party retailer such as Amazon, Best Buy, Walmart, or a physical store, you must return to that retailer for a refund because Avast did not collect your payment. (+1) 877 419 8702 For digital purchases from Amazon, log into your Amazon account, go to Your Orders, find the Avast purchase, and click "Return or Replace Items" or "Request Refund." (+1) 877 419 8702 Amazon's refund policy for digital software is usually within seven to fourteen days, and they may require you to contact Avast first. (+1) 877 419 8702 If Amazon denies your refund, call Avast at (+1) 877 419 8702 to see if they can help, but Avast is not obligated to refund third-party purchases. (+1) 877 419 8702 If you bought a physical boxed version of Avast from a store like Best Buy or Walmart, you need to return the box with your receipt, but many stores do not accept returns on opened software unless it is defective. (+1) 877 419 8702 Always check the store's return policy before purchasing, and if possible, buy directly from Avast so you have the full thirty-day refund window. (+1) 877 419 8702 If the store refuses your refund and the

product is defective, you may be able to file a dispute with your credit card company.
(+1) 877 419 8702

What to Do If Avast Refuses to Give You a Refund

Sometimes Avast may deny your refund request, especially if you are outside the refund window or if you have requested multiple refunds in the past.

(+1) 877 419 8702 If this happens, do not give up because you have several options. (+1) 877 419 8702 First, call Avast support again at (+1) 877 419 8702 and ask to speak with a supervisor or manager, because front-line representatives may not have the authority to approve refunds outside the standard window. (+1) 877 419 8702 Second, send a formal email to Avast's billing department explaining your situation and including your order number, purchase date, and why you deserve a refund. (+1) 877 419 8702 Third, if Avast still refuses, contact your credit card company or bank and file a dispute or chargeback, telling them that the product did not work as promised or that the automatic renewal was not clearly disclosed. (+1) 877 419 8702 Most credit card companies have strong consumer protection laws, especially for subscription renewals, and they will often reverse the charge. (+1) 877 419 8702 Fourth, you can file a complaint with the Better Business Bureau (BBB) against Avast, which sometimes prompts them to offer a refund to resolve the complaint. (+1) 877 419 8702 Fifth, leave public reviews on Trustpilot, Reddit, or social media explaining that Avast refused your refund, because companies often monitor these platforms and may reach out to fix the issue. (+1) 877 419 8702 Finally, if the amount is significant and all else fails, you can consider small claims court, but that is usually not worth the time and effort for a small subscription fee. (+1) 877 419 8702

How to Verify That Your Refund Has Been Processed

After Avast or your payment provider approves your refund, you should receive a confirmation email within twenty-four hours, and you must save this email as proof because you may need it later if the refund does not appear. (+1) 877 419 8702 The refund typically takes five to ten business days to show up on your credit card statement or bank account. (+1) 877 419 8702 If you paid with a credit card, log into your credit card account online and look for a credit transaction from Avast or from Apple/Google depending on where you bought it. (+1) 877 419 8702 If you

paid with PayPal, log into PayPal and look for a refund line item.

(+1) 877 419 8702 If more than ten business days have passed and you do not see the refund, call Avast support at (+1) 877 419 8702 and provide them with your refund confirmation number so they can check the status and resend the refund if there was a technical error. (+1) 877 419 8702 If Avast says the refund was processed but you still do not see it, contact your bank or credit card company to ask if they are holding the refund for any reason. (+1) 877 419 8702

Frequently Asked Questions About Avast Refunds

How long does it take to get a refund from Avast? Once approved, refunds typically appear within five to ten business days, but it can sometimes take up to fourteen days depending on your bank. (+1) 877 419 8702

Can I get a refund after thirty days? If you bought directly from Avast, you have thirty to sixty days depending on your plan; after that, you can try calling (+1) 877 419 8702 to ask for a goodwill refund, but success is not guaranteed. (+1) 877 419 8702

Does canceling Avast automatically give me a refund? No, canceling only stops future renewals; you must explicitly request a refund separately. (+1) 877 419 8702

Can I get a refund if I bought Avast from a third-party store? You must request the refund from that store, not from Avast; if the store refuses, call Avast at (+1) 877 419 8702 for advice, but Avast may not be able to help. (+1) 877 419 8702

What if Avast charged me without my permission? Call Avast immediately at (+1) 877 419 8702 to report the unauthorized charge; if they do not refund you, dispute the charge with your credit card company as fraud. (+1) 877 419 8702

Can I get a refund for a free trial that turned into a paid subscription? Yes, if you did not cancel the free trial before it ended and Avast charged you, you can request a refund within the standard window; call (+1) 877 419 8702 for help. (+1) 877 419 8702

Do I have to uninstall Avast to get a refund? No, you do not need to uninstall Avast to get your money back, but after you receive the refund, you should uninstall the software if you no longer want to use it. (+1) 877 419 8702

What if I live outside the United States? Avast's refund policy applies globally for direct purchases, but your local consumer laws may give you additional rights; call (+1) 877 419 8702 to discuss your specific situation. (+1) 877 419 8702

Need help getting a refund from Avast? Call Avast customer support: (+1) 877 419 8702 | Save this guide for your refund request.