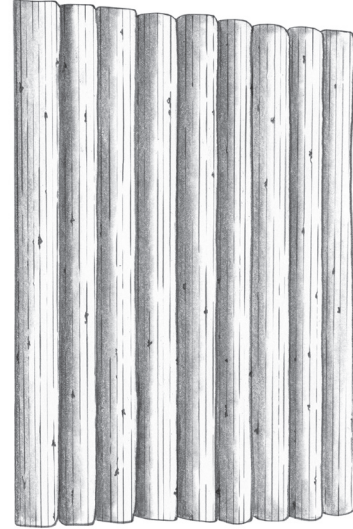




Dressing Instructions

NATURAL WOVEN DRAPERY



Warranty

Hartmann&Forbes warrants to the original purchaser ("purchaser") that its windowcoverings ("products" or "the product"), when correctly installed and operated in strict accordance with the installation instructions, will be free from defects in materials and workmanship for FIVE (5) YEARS from the date of delivery (the "Warranty Period").

Subject to the following warranty exclusions, any products or parts determined to be defective during the Warranty Period will be repaired or replaced by Hartmann&Forbes at no-charge to the purchaser.

NOT COVERED BY WARRANTY:

- Hartmann&Forbes products or parts which fail due to accident, alteration, improper use, abuse, neglect, normal wear, color-fading due to sunlight, atmospheric conditions, direct exposure to salt air or improper cleaning
- Any conditions or damage resulting from the removal of the product or reinstallation in the same or another window
- Labor costs and expenses associated with measuring and installing replacement products, shipping, packaging and returning merchandise, except as may be authorized by Hartmann&Forbes in advance
- Hartmann&Forbes motor-ready windowcoverings
- Customer-provided motors and parts
- Hartmann&Forbes Natural Wallcoverings
- Hartmann&Forbes By-the-Yard Textiles

To obtain Warranty service, contact the showroom or distributor from which you purchased your Hartmann&Forbes product(s) and, if it is determined that your claim is subject to warranty, Hartmann&Forbes will promptly repair or replace any defective parts at no-charge. Charge-backs for repair or installation costs will not be honored unless authorized by Hartmann&Forbes in advance. Hartmann&Forbes retains the right to determine the appropriate method for repairing or remaking any product.

AS-IS; NO OTHER WARRANTIES: THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, EXCEPT THIS LIMITED WARRANTY. HARTMANN&FORBES EXPRESSLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF REMEDIES: HARTMANN&FORBES SHALL NOT BE LIABLE FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES EXCEPT AS SPECIFICALLY LISTED ABOVE, AND SHALL NOT BE LIABLE IN ANY CIRCUMSTANCE FOR SPECIAL, INDIRECT, PUNITIVE, OR EXEMPLARY DAMAGES OR LOST PROFITS OF ANY KIND WHETHER BASED ON CONTRACT, WARRANTY, NEGLIGENCE, PRODUCT LIABILITY OR ANY OTHER THEORY OF RELIEF RESULTING FROM OR ARISING IN ANY WAY FROM YOUR PURCHASE OR USE OF HARTMANN&FORBES PRODUCTS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may or may not apply to you.

Care & Maintenance

- Vacuum drapery with an upholstery attachment to remove dust, hair or other airborne particles.
- Prolonged exposure to the elements will result in visible wear. It is recommended to open and close drapery on a regular basis to help ensure they wear more evenly.
- Ensure windows are dry to protect drapery from moisture caused by window condensation or rain. Prolonged exposure to moisture and extreme humidity will cause discoloration from mildew, which can be difficult to remove.
- In the event that wrinkling occurs, use a dry iron on a low setting, increasing the heat as needed. Do not exceed the medium heat setting or use steam.
- For more information about natural fibers and their unique characteristics, visit our website hartmannforbes.com/care-maintenance


THIS DOCUMENT SHOULD REMAIN WITH THE HOMEOWNER

If shade is damaged, the hardware is missing or if you need assistance please contact customer relations at 888.582.8780 or email hfc@hartmannforbes.com

Before You Begin

Please promptly remove drapery from packaging to minimize creasing and wrinkling. Each shade is labeled to provide detail for proper installation.

PACKAGE LABEL

Order & Item Numbers	107008-002 DRAPERY: GRASSWEAVE [WTS]		1 of 1 REQ: 07/29/19	
	1 SHADES-USA	PO: 107008	SM: LIVINGSTON	
Dimensions	CLR: LE1003	120 X 60	RM:	MNT:OUTSIDE
			Route:	Mount
			Ship Via:	
			Showroom: HF	

DRAPERY DRESSING

Your drapery panels were made using the finest natural materials available. Below are recommended care and maintenance instructions so they retain their natural beauty for years to come.

- Once the drapery panels are hung, make sure all the pleats at the top of the draperies are in place. To do this, pull the pleats forward and fold the fabric between pleats toward the back of the drapery. Crease the fold by hand to point towards the window
- To train fan folds to stay in place, keep the drapery panels tied together for a few days. This will help keep the drapery in the long folded position
- If the drapery is too short or long, check the pin placement. Change the length of the draperies by adjusting the pins up or down on the fold
- Natural products can be affected by relative humidity, which may result in a change to drapery panel dimensions. This change may correct itself as the weather becomes dryer. Try adjusting pins to correct this change.
- It is possible to dry iron on low temperature if the iron is clean and free of residue. Start with the lowest setting, increasing temperature slowly until the wrinkles are removed. Do not exceed a medium setting or use steam to remove wrinkles
- Dressing instructions will vary based on the natural fiber content of your drapery. Refer to the chart below for specific instructions

NATURAL FIBER CARE

For more information about natural fibers and their unique characteristics, visit our website hartmannforbes.com/care-maintenance

		FIBER																			
		Abaca	Arrowroot	Bamboo	Banana Fiber	Cotton	Flax/Linen	Jute	Macuna	Palm	Pandan	Pulp Fiber	Ramie	River Reed	Sea Grass	Sisal	Vetiver	Walingi	Water Hyacinth	Wool	
CARE	Ironing	LOW TEMP	•		•					•		•			•		•	•			
		MODERATE TEMP				•	•														•
	Cleaning	LIGHT DUSTING	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	
		HAND WASHABLE					•														
		DRY CLEANING						•													•