

# Dressing Instructions Troubleshooting Guide

HARTMANN&FORBES carefully inspects each windowcovering prior to shipping. However, products can shift during delivery and may need minor adjustments to fit properly in the window.

#### FLARING/TWISTING ROMAN SHADE/PANEL

- If your shade doesn't lie flat against the window casement or flares to one side, roll the product up tightly by hand and gently twist the shade or panel the opposite direction of the flare (similar motion as ringing out a wash cloth).
- Note: Shades require approximately 30 days to acclimate to climatic conditions (temperature, humidity, etc.) of a home and often relax during that time frame.

## CLUTCH CLIPS HAVE MOVED

• Clips can get moved during shipping or installation, but need to be equally spaced on the rod from the brackets for proper shade operation. (Please refer to Troubleshooting Guide - Equalizing Shades with a Clutch for instructions).

# IRONING WRINKLES - TEXTILE FABRICS AND KOTTAWEAVE®

- In the event a minor wrinkle occurs, use a dry iron on a low setting. Increase heat if needed but do not exceed medium heat.
- · We do not recommend using steam or steamers on any of our fabrics as spotting and bubbling may occur.

### **FOLDS**

- Ensure that shade cords are equalized (follow the Equalization Troubleshooting Guide).
- Pull shade up to upmost position, smooth and crease bottom edge of each fold, and keep raised at upmost position overnight to establish memory. This may need to be done repeatedly or for a few days until the shade develops memory.

#### TEXTILE DRAPERIES (CLOTH)

- Once draperies are hung, make sure all of your pleats at the top of the draperies are in place. Pull the pleats forward and fold the fabric between pleats toward the back of the drapery. Crease the fold with your hand to point towards the window.
- To train the fan folds to stay in place, keep the packaging ties on the draperies for a few days. This will help keep draperies in the long folded position.
- If your draperies are too short or too long, check the pin placement. You can change the length of the draperies by adjusting the pins up or down on the fold.
- Some fabrics like cotton and linen may change dimensions in response to changes in relative humidity. This may correct itself when the weather becomes dryer. Again, try adjusting the pins.

# HARTMANN & FORBES®