



Natural Wallcovering

INSTALLATION INSTRUCTIONS

Thank you for ordering Hartmann&Forbes Natural Wallcoverings. Please read the following instructions carefully before cutting or installing these wallcoverings. For best results, we recommend using a professional wallcovering installation expert.

INHERENT NATURAL VARIATIONS

- Hartmann&Forbes designs with best-in-class sustainable natural fibers. Each design is as individual and unique as the natural fibers from which it's made. Because of this, there are often slight irregularities.
- Fiber variances are inherent in natural wallcoverings and are not considered defects.
- Many of our wallcoverings are handcrafted from natural materials and finished with color washes. These materials are fragile. Exercise care in handling to avoid damage.
- Seams may be obvious upon installation; this panel effect is inherent with natural wallcoverings. Subtle shading differences between strips tend to soften over time.

BEFORE INSTALLATION

- If working around a light switch, turn off electricity.
- Store wallcovering in occupied temperature and humidity levels for three (3) days prior to installation to allow materials to acclimate.
- Inspect wallcoverings carefully, confirming that you have the correct weave, yardage and that all dye lots flow well together. When inspecting your cuts, do not actually cut the strips.
- Each wallcovering roll should be inspected for defects prior to installation.

TEST INSTALLATION

- Install three (3) strips and inspect again. If a defect is evident at this point, stop installation and contact Customer Relations for instructions on how to proceed. **No claims will be allowed for more than three (3) installed strips** and all claims must be made within 60 days of the shipping date

WALL PREPARATION

- The building structure must be watertight and remain at occupied temperature and humidity levels for three (3) days prior, throughout and three (3) days following installation.
- Sand off any bumps to achieve the smoothest possible finish.
- Clean walls of dirt, soap, grease, loose or flaking paint, existing wallcoverings or like materials before hanging.
- We recommend preparing walls with good quality wallcovering primer that has been carefully and correctly applied. Primers must be completely dry prior to hanging wallcoverings.

INSTALLATION PART I – ADHESIVES

1. We recommend using a clear, pre-mixed, non-staining adhesive. Be sure to read the adhesive's label prior to use.
2. Do not add excessive water to the paste as it may cause the paper backing to pull away from the face of the wallcovering.
3. Apply the paste evenly to the back of the wallcovering, taking care not to get adhesive on face of wallcovering. Allow wallcovering paste to become tacky prior to hanging (timing will vary depending on the temperature and humidity of the room). Do not use a pasting machine.
4. Install wallcoverings one strip at a time. Reversing strips of grass patterns may help even the shading. However, we leave it up to the installer's discretion. With all wallcoverings, we suggest laying out the strips prior to hanging to determine the most even shading.

INSTALLATION PART II – TRIMMING

1. Most of our wallcoverings are shipped with pre-trimmed edges. However, a finer seam may be achieved by double cutting the wallcovering during installation.
2. Trim edges with an extremely sharp razor blade; remember to change your blade often.

INSTALLATION PART III – SUGGESTIONS

1. Avoid damaging the face of the wallcovering by using a soft brush or cloth to hang the material. Never rub face of the product with a stiff brush or attempt to use a seam roller.
2. Do not allow paste or excessive water to come in contact with the front of the wallcovering. Both paste and excessive water will stain and/or change the color of the natural materials on the face of the wallcovering.
3. If wallcovering needs to be cleaned, gently vacuum using a dusting brush attachment.

If you have any questions before, during or after installation, please contact Customer Relations at 888.582.8780 or at hfcf@hartmannforbes.com

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